# 🤳😊🤣How to contact Virgin Australia customer support

# Here’s how to reach Virgin fast:

- 📞 **Phone Support**: Call (or **+61 1800 319 767** from overseas). This connects you to Virgin’s Guest Contact Centre for bookings, flight changes, cancellations, and general inquiries.

- 📱 **Social Media**: Tweet @VirginAustralia or message on Facebook. Available 7:30am–6pm weekdays, 8:30am–6pm weekends (AEST). Great for quick updates, urgent help during disruptions, or escalating stuck issues.

- 🧾 **Feedback & Complaints**: Use the Submit Feedback or Claim form on their site to lodge complaints, compliments, or refund requests. You’ll get a case reference and email response.

- 🛄 **Lost Baggage Claims**: Complete Virgin’s Baggage Claim Form and email it to baggage.claims@virginaustralia.com with your flight details and photos of damage if relevant.

- 💻 **Manage Booking**: Make changes online (like seat selection or date changes) using the Manage Booking tool.

- 🛬 **In Airport**: Visit a Virgin service counter for same-day rebooking, missed connections, or baggage issues.

- 🎟️ **Velocity Frequent Flyer**: Call **+61 1800 319 767** or use the Velocity contact page for points and membership issues.